

TransACT terms and conditions for Premium mobile plans

[Standard Form of Agreement applies](#). Min cost for \$39 Premium mobile plan: \$39. Min cost over 24 months for \$49 Premium mobile plan: \$1,176 and \$69 Premium mobile plan: \$1,656. Early cancellation fee of monthly cost x remaining months of contract applies. Eligible services are calls to Australian fixed-line phones and mobiles, voicemail services that originate and terminate in Australia as well as SMS services that originate in Australia. [TransACT Acceptable Use Policy applies](#). Additional charges apply to video calls, MMS, 13, 18 and 19 numbers, international voice, national and international roaming, directory assistance, re-routed calls, call screen, premium SMS and voice services and services to the Pivotal network. Overrun data charges of 20c per MB are charged at 10kb increments. Handsets and pricing are subject to change. Handset stock may differ from advertised images. Plans only available to new and non-contracted TransACT customers. Your first account may include more or less than one month's access fee and usage charges, as your monthly access fee and call credit /data are pro-rated, depending on when your service is activated in our billing cycle. The monthly access fee is charged one month in advance and applies even if full value is not used. All unused credit/data is forfeited and cannot be rolled over. Once monthly credit/data is reached normal service rates apply. International roaming charges are additional and charged at 1.5c/kb. All prices are GST inclusive.

Premium mobile plan INCLUSIONS

- Standard calls to Australian fixed-line and mobiles that originate in Australia.
- SMS to Australian and international mobiles that originate in Australia.
- Voicemail retrieval within Australia.
- Generous data allowances.

Premium mobile plan EXCLUSIONS

- Standard charges apply for all non-eligible calls such video calls, 13, 18 and 19 numbers.
- Additional charges also apply to MMS services, international voice, national and international roaming, video calls and roaming, directory assistance (1223 and 1225), re-routed calls, call screen and premium SMS and voice services.
- Overrun charges apply for excess downloads once the included data allowance is exceeded. Overrun data charges of 20c per MB are charged at 10KB increments. International data roaming is not included in the monthly data allowance and is charged at 1.5c/kb.

Premium BlackBerry data

- BlackBerry data must be accessed through BlackBerry email and web browser icons.
- Charges apply to data accessed via other applications.
- 1GB data allowance included per month for web and email services accessed through third party applications other than BlackBerry icons.
- Overrun data charges of 20c per MB are charged at 10KB increments. International data roaming is not included in the monthly data allowance and is charged at 1.5c/kb.
- BlackBerry international roaming is charged at 0.037/kB.