

Mobile detailed charges

Detailed charges	\$10 & \$20 plans	\$40 & \$60 plans
Call connection fee	35c per call	Included 35c per call for non-included calls
Call rates to Australian fixed-lines and mobiles	45c per 30 seconds (2min call \$2.15)	Included
Video calls to Australian mobiles Service charged outside included value.	50c per 30 seconds (2min call \$2.35)	50c per 30 seconds (2min call \$2.35)
Voicemail	45c per 30 seconds (2min call \$2.15)	Included
Calls to TransACT Call Centre (13 30 61 and 13 35 00)	Free	Free
Calls to 1800 numbers	45c per 30 seconds (2min call \$2.15)	Included
Calls to 13 numbers	45c per 30 seconds (2min call \$2.15)	Included
Calls to premium service numbers (for example 1900 numbers) Service charged outside included value.	Advertised rate + 35%	Advertised rate + 35%
SMS to Australian mobiles (up to 160 characters)	25c per message	Included
MMS (multimedia message service) to Australian mobiles	50c per message	Included
Premium MMS and SMS	View premium MMS and SMS rates	View premium MMS and SMS rates
3G data overrun charge Charged in 10kB increments	20c per MB	20c per MB
International data roaming Charged in 1kB increments	1.5c per kB	1.5c per kB
National roaming charges	View national voice roaming charges	View national voice roaming charges
International call rates	View international call rates	View international call rates
International video calls	86c per 30 seconds (17c call connection fee)	86c per 30 seconds (17c call connection fee)
Other services	View other services	View other services
SIM activation fee (per SIM)	\$15	\$15
SIM replacement fee	\$24.95	\$24.95



TransACT
an iinet company

Late payment fee (applies on the day after the courtesy note is mailed and appears on the bill issued after the date of the courtesy note)	\$11	\$11
Cheque dishonour fee	\$25	\$25
Direct debit rejection fee	\$8	\$8
Re-connection fee (re-connection of suspended service following payment of outstanding account)	\$55	\$55

All rates are GST inclusive. Eligible services are calls to standard Australian fixed-line phones and mobiles, 13, 18 numbers and voicemail services that originate and terminate in Australia as well as SMS and MMS messages to standard numbers and 3G data services that originate in Australia. [TransACT Acceptable Use Policy applies](#). Additional charges apply to all other services including video calls, 19 numbers, international voice, national and international data roaming, premium SMS/MMS, directory assistance, re-routed calls, call screen, premium voice services and services to the Pivotal network and satellite services.

TA0912/10